

U.S. Bank Questions for UND RFP #157-2007 Banking Relationship

Pay Card

1. How often are financial aid reimbursements made?
2. In reference to A.2, please expand upon what constitutes accounts receivable. Is this meant more from the standpoint of business-to-business payment transactions or do these include, for example, a student purchasing a book at a book store on campus?

University Deposit Accounts

3. How many deposit accounts will the university need?
4. Will there be regular deposits made to the accounts in any method other than ACH and FedWire?
 - a. Can the university provide expected volumes for deposited checks?
 - b. Can the university provide expected volumes for cash and coin deposits?
5. Can the university provide expected volumes for cash and coin orders?
6. Is the university expecting the deposit accounts to be interest bearing?
7. Does the university receive an account analysis from its current bank? Can the University provide these statements?

ATMs

8. How many ATMs are currently on campus?
 - a. Who are the current ATM providers?
 - b. When do the current ATM contracts expire?
 - c. Are current ATMs free-standing ATMs or are they through-the wall ATMs?
 - d. Are the ATMs in indoor or outdoor locations?
 - e. What is the monthly transaction volume for the ATMs currently on campus? Please provide twelve months of ATM transaction history for each ATM.
 - f. What is the current surcharge fee charged by the ATM provider?
 - g. Do any of the current ATMs accept deposits? If so, which locations?
 - h. Is the university expecting the same number and layout of ATMs or may we suggest alternate configurations?
9. Please outline the current payment arrangements for ATM rental / royalty payments on a per ATM basis.
10. Will the university allow the ATM vendor to run our own data lines on campus, or will the vendor need to utilize the university's services to extend data lines from phone rooms to the ATM locations? If required to utilize the university for on campus wiring, what are the estimated costs to the vendor for installation and ongoing monthly services?

11. Will the successful bidder be granted exclusive ATMs?

U Card

12. It is evident the university has invested a great deal of time and effort to develop the U Card program and keep it on the cutting edge of card technology. Along the same lines, is the university willing to explore adding a Visa or MasterCard logo to the U Card for added convenience to cardholders and additional revenue opportunities to the university?

13. A great deal of information is given regarding the U Card and its functions. Will the winning firm be allowed to attach banking services to the U Card (a direct deposit driver) as an additional alternative to the pay card option?

14. What is the current encoding format on Track 2 of your U Card?

15. Does UND have an off-campus merchant program? Is it accessible through the U Card?

Miscellaneous

16. Please provide a breakdown of the 12,384 students (undergraduate vs. graduate students and full-time vs. part-time students).

17. What percent of your students live on campus?

18. Is the university willing to provide mailing lists of incoming freshman and graduating seniors for the sole purposes of educating them on using the banking services while transitioning on/off campus?

19. How are your new student orientation sessions structured? Do you have several sessions over the summer for incoming freshmen? If so, when do these sessions take place?

20. In reference to H.1, can we direct the university to a web link for electronic copies of our audited financial statements?

21. Is the university interested in adding additional banking services via an on-campus branch?